



### **Part-Time Food Service Associate(s)**

Toronto Pan Am Sports Centre is currently looking for **Part-Time Food Service Associate(s)** to join our team!

Food Services include 3 franchises: Tim Hortons, Pizza Pizza and Booster Juice, our own brand Poolsides Bar & Grille, and Catering.

The duties and responsibilities of the role include, but are not limited to:

- Provide efficient service while maintaining exceptional customer service as per Toronto Pan Am Sports Centre and Food Service Outlets
- Operate cash register and process accurate payments from customers, including payment correction, refunds, processing Tbucks and Meal Plan payments, Gift Cards and accurately follow all cash handling policies and procedures
- Demonstrate and maintain strong product knowledge
- Take orders and prepare beverages and food orders as per customer request in a timely manner
- Maintain and operate large volume cooking equipment such as ovens, dough sheeter, pizza oven, grills, deep fryers, panini press, coffee makers, coffee machines, juice makers, etc
- Be proactive, punctual, reliable and highly organized in a fast-paced environment;
- Maintain a clean and sanitary work and service area including tables, shelves, walls, oven, and cooking equipment
- Follow directions of the Floor Supervisor and Team Leads
- Understand and follow all food handling practices and comply with company and industry quality and safety standards, rules, policies and procedures.
- Comply with all legislative requirements (e.g. *Occupational Health and Safety Act, Human Rights Code, Employment Standards, Act* etc.)
- Perform any other duties as assigned by a Team Lead, Supervisor or Manager

The successful candidate(s) will possess the following qualifications:

- Minimum 1 year of exceptional customer service experience, preferably in a food services
- Experience at Tim Hortons, Booster Juice or Pizza Pizza preferable
- Competency in using cash register and processing accurate payments
- Smart Serve is preferable (requirements for Poolsides Bar & Grille and/or Catering)
- Food Handlers Certification is mandatory (as a condition of employment);
- Ability to work as part of a team as well as individually with minimal supervision;
- Exceptional interpersonal communication skills;

Three professional references will be required and a Vulnerable Persons police records check will be required for the successful candidate(s).

## **HOURS OF WORK:**

Must be able to work flexible shifts including early mornings, late evenings, weekends and holidays (including Saturdays and Sundays).

Hours will vary depending on scheduling requirements and can be anywhere from 5:30 a.m. – 10:00 p.m.

## **HOW TO APPLY**

Please submit your resume to the attention of Mike Cassano, Executive Chef.

Email: [mcassano@tpasc.ca](mailto:mcassano@tpasc.ca)

Our centre is located at:  
Toronto Pan Am Sports Centre  
875 Morningside Avenue  
Scarborough ON M1C 0C7

## **OUR HISTORY**

Toronto Pan Am Sports Centre is not only a world-class sport and recreation venue that proudly hosted the international community for the Pan Am and Parapan Am Games. The facility is also an amazing place to join hundreds of professionals who look to develop their career in an exciting and rewarding environment.

A legacy of the 2015 Toronto Pan Am and Parapan Am Games, Toronto Pan Am Sports Centre Inc. is operated by a corporation co-owned by the City of Toronto and the University of Toronto. The world-class facility was the largest sport new-build for the Games and the largest infrastructure investment in Canadian amateur sport history. Toronto Pan Am Sports Centre delivers extensive programming that serves recreational and community groups, high performance athletes, as well as fitness Centre clientele. The 312,000 square-foot centre includes two internationally sanctioned 10-lane 50-metre pools, a world-class dive pool and dry-land dive training facilities, a four-court gymnasium, an indoor running track, conditioning rooms, a high-performance testing Centre, studio spaces, and a state-of-the-art fitness Centre for members. The Canadian Sport Institute Ontario (CSIO), located at Toronto Pan Am Sports Centre, provides world-leading sport science and sport performance services. The centre opened to community users, University of Toronto faculty, staff and students, City of Toronto program users and high performance in September 2014. For more information visit [www.torontopanamsportscentre.ca](http://www.torontopanamsportscentre.ca)

Toronto Pan Am Sports Centre Inc. is committed to creating an accessible organization and facility by removing barriers for individuals with disabilities. If you have any accessibility requirements or questions, whether as an employment candidate, volunteer, user of the facility or business partner, please contact us at [accessibility@tpasc.ca](mailto:accessibility@tpasc.ca).

We thank all applicants that apply, however only those being considered for an interview will be contacted.