



Part-Time Food Service Associate(s)

Toronto Pan Am Sports Centre Inc. is currently looking for **Part-Time Food Service Associate(s)** to join our team!

Food Services Outlets include 3 franchises (Tim Hortons, Pizza Pizza and Booster Juice), our own branded restaurant Poolsides Bar & Grille, and Catering. Based on scheduling requirements, you will be assigned to a specific store, with further opportunities to be cross trained in other Food Services Outlets.

The duties and responsibilities of the role include, but are not limited to:

- Provide fast and efficient service while maintaining exceptional customer experience at Toronto Pan Am Sports Centre and Food Service Outlets;
- Operate cash register and accurately follow Cash Handling Procedures;
- Demonstrate and maintain strong product knowledge and use suggestive selling (upselling) for each transaction in Food Service Outlets;
- Accurately process food and drink orders and prepare them in a timely manner in compliance with operational requirements (speed of service);
- Maintain and safely operate high volume cooking equipment including but not limited to commercial ovens, dough sheeter, pizza oven, grills, deep fryers, panini press, coffee and tea brewers, espresso machines, juice makers, etc.;
- Understand and Follow Food Safety, Workplace Sanitation and Personal Hygiene practices, and comply with internal/external quality and safety standards, rules, policies and procedures;
- Follow directions of the Team Lead, Supervisor or Manager;
- Comply with all legislative requirements (e.g. *Occupational Health and Safety Act, Human Rights Code, Employment Standards, Act* etc.); and
- Perform other duties as assigned by a Team Lead, Supervisor or Manager.

The successful candidate(s) will possess the following qualifications:

- Minimum 1 year of exceptional Customer Service Experience in a fast-paced environment;
- TrainCan, Basics Food Handlers Certification is mandatory (as a condition of employment);
- Smart Serve is an asset;
- Ability to work as part of a team as well as individually with minimal supervision;
- Be highly organized with strong planning and time management skills;
- Willingness to learn and ability to follow provided directions.

Three professional references will be required, and the successful candidate(s) will be required to obtain a Vulnerable Sector Check as well as proof of COVID-19 Vaccinations subject to any exceptions due to bona fide protected grounds under the Human Rights Code.

AVAILABILITY

Hours will vary depending on scheduling requirements; the successful candidate(s) must be able to work flexible shifts including mornings, evenings, weekends and holidays.

HOW TO APPLY

Please submit your resume with your availability to the attention of Chelsey Innis, Assistant Manager, Food Services.

Email: cinnis@tpasc.ca

Toronto Pan Am Sports Centre is located at:

875 Morningside Avenue
Scarborough ON M1C 0C7

OUR HISTORY

A legacy of the 2015 Toronto Pan Am and Parapan Am Games, Toronto Pan Am Sports Centre is operated by a corporation co-owned by the City of Toronto and the University of Toronto. The world-class facility was the largest sport new-build for the Games and the largest infrastructure investment in Canadian amateur sport history. Toronto Pan Am Sports Centre delivers extensive programming that serves recreational and community groups, university students, high performance athletes, as well as fitness centre clientele. The building's 312,000 square-feet includes two internationally sanctioned 10-lane 50-metre pools, a world-class dive pool and dry-land dive training facilities, a four-court gymnasium, a rock-climbing wall, an indoor running track, conditioning rooms, a high performance testing centre, studio spaces, and a state-of-the-art fitness centre for members. The Canadian Sport Institute Ontario (CSIO) is located at Toronto Pan Am Sports Centre and provides world-leading sport science and sport performance services. Toronto Pan Am Sports Centre opened to community users, University of Toronto faculty, staff and students, City of Toronto program users and high performance in September 2014. For more information visit www.torontopanamsportscentre.ca

Toronto Pan Am Sports Centre Inc. is committed to creating an inclusive and diverse work environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, age, marital status, family status or disability. Toronto Pan Am Sports Centre Inc. will provide, on request, accommodations for disabilities to support your participation in all of our Recruitment Process. We thank all applicants that apply, however only those being considered for an interview will be contacted.