



Part-Time Cashier, Food Services Associate

Toronto Pan Am Sports Centre is not only a world-class sport and recreation venue that proudly hosted the international community for the Pan Am and Parapan Am Games. The facility is also an amazing place to join hundreds of professionals who look to develop their career in an exciting and rewarding environment.

A legacy of the 2015 Toronto Pan Am and Parapan Am Games, Toronto Pan Am Sports Centre (TPASC) is operated by a corporation co-owned by the City of Toronto and the University of Toronto. The world-class facility was the largest sport new-build for the Games and the largest infrastructure investment in Canadian amateur sport history. TPASC delivers extensive programming that serves recreational and community groups, high performance athletes, as well as fitness Centre clientele. The 312,000 square-foot TPASC includes two internationally sanctioned 10-lane 50-metre pools, a world-class dive pool and dry-land dive training facilities, a four-court gymnasium, an indoor running track, conditioning rooms, a high-performance testing Centre, studio spaces, and a state-of-the-art fitness Centre for members. The Canadian Sport Institute Ontario (CSIO), located at TPASC, provides world-leading sport science and sport performance services. TPASC opened to community users, University of Toronto faculty, staff and students, City of Toronto program users and high performance in September 2014. For more information visit www.tpasc.ca

TPASC is currently seeking for a qualified **Part -Time Cashier for Poolside's Bar & Grill** to join our team!

We are committed to **Provide Exceptional Customer Service** to all patrons of Toronto Pan Am Sports Centre and Poolside's Bar & Grill, as part of the Food Services Department.

The duties and responsibilities include, but are not limited to:

- Providing Exceptional Customer Service
- Welcoming with a smile and connecting with every customer
- Knowing daily specials, confirming with kitchen staff if all products are in stock, stocking fridges, maintaining front area stocked with condiments and utensils and replenishing as needed, maintaining overall cleanliness of the area during scheduled shift
- Responding to customer needs and saying **thank you** to every customer
- Demonstrating "Outstanding Customer Service" by taking care of customer needs
- Following directions of the Floor Supervisor and Team Leads
- Performing any other duties as assigned by a Supervisor or Manager

Our successful candidate will possess the following qualifications:

- Outgoing, Enthusiastic and Friendly Attitude
- Food Handler's Certificate and Smart Serve Certificate is required (as a condition of employment)

- Be competent in using cash register, debit/credit card terminal, handling cash, process accurate payments and follow proper closing procedures
- Ability to work in a fast-paced environment with minimum directions
- High attention to details and multi-tasking skills
- Effective listening, written and verbal communication skills
- Excellent organizational skills

Three professional references will be required and a Vulnerable Persons police records check will be required for the successful candidate(s) as a condition of employment.

HOURS OF WORK

Successful candidates need to be available to work **Monday to Friday 10:00am – 3:00pm.**

Hours will vary depending on scheduling requirements and special events on premises. Successful candidate must have flexibility to work various shifts including days, evening, weekends (Saturday and Sunday) and holidays between the hours of 7.00am – 10.00pm.

HOW TO APPLY

Please submit your resume to the attention of Luba Abdrazakova, Senior Supervisor, Food Services by November 30, 2017.

Email: labdrazakova@tpasc.ca

Our centre is located at:
Toronto Pan Am Sports Centre
875 Morningside Avenue
Scarborough ON M1C 0C7

TPASC is committed to creating an accessible organization and facility by removing barriers for individuals with disabilities. If you have any accessibility requirements or questions, whether as an employment candidate, volunteer, user of the facility or business partner, please contact us at accessibility@tpasc.ca.