



Part-Time Booster Juice Team Lead

Toronto Pan Am Sports Centre is not only a world-class sport and recreation venue that proudly hosted the international community for the Pan Am and Parapan Am Games. The facility is also an amazing place to join hundreds of professionals who look to develop their career in an exciting and rewarding environment.

A legacy of the 2015 Toronto Pan Am and Parapan Am Games, Toronto Pan Am Sports Centre (TPASC) is operated by a corporation co-owned by the City of Toronto and the University of Toronto. The world-class facility was the largest sport new-build for the Games and the largest infrastructure investment in Canadian amateur sport history. TPASC delivers extensive programming that serves recreational and community groups, high performance athletes, as well as fitness Centre clientele. The 312,000 square-foot TPASC includes two internationally sanctioned 10-lane 50-metre pools, a world-class dive pool and dry-land dive training facilities, a four-court gymnasium, an indoor running track, conditioning rooms, a high-performance testing Centre, studio spaces, and a state-of-the-art fitness Centre for members. The Canadian Sport Institute Ontario (CSIO), located at TPASC, provides world-leading sport science and sport performance services. TPASC opened to community users, University of Toronto faculty, staff and students, City of Toronto program users and high performance in September 2014. For more information visit www.tpasc.ca

TPASC is currently seeking for a qualified **Part -Time Booster Juice Team Lead** to join our team!

Brand Promise Offer Premium Products while delivering extraordinary customer service in a clean and safe environment.

We are looking for an energetic and enthusiastic Part-Time Booster Juice Team Lead with positive attitude, strong work ethic, friendly, hardworking, reliable and who takes pride in his/her job.

The duties and responsibilities include, but are not limited to:

- **Providing Positively Outrageously Customer Service**
- Welcomes and connects with every customer
- Discover customer needs and appropriately guides customer to selection
- Responds to customer needs and says **thank you** to every customer
- Demonstrates the “Outstanding Customer Service” by taking care of customer needs

Provides quality beverages and food items consistently for all customers

- Prepares Smoothies and Fresh Juices to Booster Juice Standards
- Adheres to health, safety and sanitation guidelines for all products

Maintains quality store operations

- Follows store policy and procedures for daily operations
- Follows standards for merchandising, stocking, rotating, storing and organizing products.
- Performs cleaning tasks in accordance with the daily checklists and cleaning standards.
- Monitor daily checklist from previous days to be completed and executed by team members who worked on that shift
- Conduct coaching to team members to maintain high standards daily

Contributes to store profitability

- Follows cash handling procedures and cash register policies (including daily deposits, float count, daily POS and debit/credit settlement reports)
- Follows inventory ordering, stocking (FIFO), labeling and recording guidelines
- Contributes to store goals for increasing sales and improving profits (suggestive selling techniques such as upselling, cross-selling, promotions, etc.)

Our successful candidate will possess the following qualifications:

- **Possess an Outgoing, Enthusiastic and Friendly Can-Do Attitude**
- Food Handler's Certificate is required (as a condition of employment)
- Booster Juice Experience is an asset
- Be enthusiastic and knowledgeable about Booster Juice Brand and healthy lifestyle
- Be a dedicated leader as well as work individually with minimal supervision
- Ability to work under pressure and in a fast-paced environment
- Ability to identify, improve and maintain overall daily operations
- High attention to detail and multi-tasking skills
- Willingness to learn and train Booster Juice Team Members
- Effective listening, written and verbal communication skills
- Excellent organizing and planning skills
- Ability to remain standing in one position for long periods of time, and ability to lift to 50 lb

Three professional references will be required and a Vulnerable Persons police records check will be required for the successful candidate(s) as a condition of employment.

HOURS OF WORK

Hours will vary depending on scheduling requirements. Successful candidate must have flexibility to work various shifts including days, evening, weekends (Saturday and Sunday) and holiday between hours of 7.00am – 10.00pm.

HOW TO APPLY

Please submit your **resume with your availability and salary expectations** to the attention of Luba Abdrazakova, Senior Supervisor, Food Services by August 15, 2017.

Email: labdrazakova@tpasc.ca

Our centre is located at:
Toronto Pan Am Sports Centre
875 Morningside Avenue
Scarborough ON M1C 0C7

TPASC is committed to creating an accessible organization and facility by removing barriers for individuals with disabilities. If you have any accessibility requirements or questions, whether as an employment candidate, volunteer, user of the facility or business partner, please contact us at accessibility@tpasc.ca.